

## Company's description

Checkealos is an User Experience intelligence platform helping customer scale and benefit from actionable customer insights. The Company started in 2015 focusing on obtaining qualitative and quantitative insights from customers and improving the experience of websites, web applications, mobile applications and software.

Checkealos has experienced strong growth since the inception due to hard work and quality assured to clients and customers. As a result, we have consolidated our accounts and we have broadened our client's portfolio in important sectors: Banking, Insurance, Telecommunications, Tourism, Automotive and the Public Sector.

## What are we looking for?

Checkealos has differentiated itself by providing critical and high quality customer insights collaborating with User Experience Experts who analyse the feedback received and generate reports from usability testing videos, AB testing videos, Card Sorting and surveys in order to ease and help up our clients' decision making.

Due to the great growth we have experienced, we need to expand our team in order to be able to face the new volume of workload. We are looking for collaborators specialised and experienced in the above sectors. We are looking for committed professionals with passion for the UX and who are proactive, deliver high quality and who always help driving our clients to achievement of a smooth User Experience, thus contributing to increase our client's KPIs conversions and sales.

## Job description

We are looking for professionals with experience as analysts and who are used to analyse results from different methodologies, since currently our studies go from unmoderated Think Aloud tests, to moderated tests, Surveys and Card Sorting. Therefore, we need our collaborators to be familiarised with the treatment of both qualitative and quantitative information. They must be creative and talented, with great capabilities to organise, communicate clearly and write perfectly in Spanish/English language, grammar and syntax.

Our collaborators may work with other professionals, such as UX designers, software engineers and visual designers. If so, their collaboration will embrace the whole development cycle, including brainstorming, design, tests and support.

Our relationship will be based on flexibility, that is, at the beginning the collaboration will be on a project-by-project basis, but we are also willing to collaborate in bigger projects and with a long-term scope. This way, we are open to work along with freelancers, part time contracts or full-time contracts, depending on the needs of both parts and so ensuring the best fit between us.

Regarding the analysis, our collaborators will use Checkealos' Platform and they will have to adapt their work to the report structure the clients ask for.

Finally, the salary will depend on the project: length, number of users and complexity. For the basic projects.

## Qualifications

### ❖ Required skills:

- ✓ Minimum experience: 5-7 years of experience in UX or relevant fields (user research, usability testing...)
- ✓ Preferably, Spanish and English speaking.
- ✓ Being organised and meticulous, being able to work simultaneously on multiple projects.
- ✓ Communication skills both written and oral.
- ✓ Great analytical reasoning and problems solving skills.
- ✓ Ability to work independently and in a wide variety of teams.
- ✓ Having courses or experience in front-end web development and technology.

### ❖ Expertise and knowledge needed:

- ✓ Having titles like User Experience Analyst, User Experience Designers, User Experience Researchers, etc.
- ✓ Having wide experience in the use of the best UX design practices to design solutions and a deep understanding of the mobile-first design and the responsive design.
- ✓ Having a solid understanding about the design user centred and testing, usability and accessibility methodologies.
- ✓ Having capability to iterate designs and solutions efficiently and intelligently.
- ✓ Being expert using tools like Photoshop, Sketch, Illustrator, In Vision, UXPin or similar design programs.
- ✓ Understanding the basic front languages: HTML, CSS and Javascript.
- ✓ Having experience in working with agile/scrum development.